## Pembroke Lodge, Newcastle upon Tyne





### Pembroke Lodge

Pembroke Lodge is a residential care home in Newcastle upon Tyne We provide **specialist support for up to 15 people** with autism, low levels of challenging behaviour, epilepsy, physical disabilities, and mental health needs.

Our spacious home has 15 bedrooms spilt across two floors. Each bedroom benefits from an en-suite shower room - ideal for personal care needs. The people we support are welcome to bring their own personal items to help them to **feel more at home.** 

We have **plenty of communal areas**, including a lounge, a quiet room perfect for relaxing or reading, an airy conservatory and a skills kitchen for independent cooking!

Outside our home we have **two gardens** for the people we support to enjoy quality time with family or soak up the surrounding nature.





## A place to call home

Our team focuses on empowering the people we support to make their own decisions and live as **independently as possible.** Putting them at the heart of what we do, we work with the people we support to create care plans tailored to individual needs and preferences.

We encourage active participation in **local community acitivities**, including visiting the pub, golf days and going to the cinema. We have day trips to the beach, York, Flamingo Land and Beamish!

We also host an **annual summer fair** and in-house activities such as bingo, BBQs and quizzes.



# Your needs at the centre of all we do

Whether you need support for a few hours or around the clock, our support teams can help you live a more independent life.

#### Your choice, you're in control

We tailor your support around your needs and choices. You can rely on us for safe, flexible and personalised support.

#### Support to live your life

We offer high quality, bespoke support and enable you to enjoy everyday life.

#### Your independence

Through careful planning and reviews, we'll provide 'just enough' support, putting you at the centre of all decision making.

#### **Use of technology**

Where relevant, we work with you to identify assistive technology to enhance your support, reduce support hours and progress towards greater independence.



## **Quality care and support**

We're committed to providing **high-quality**, **person-centred care and support**. Our goal is to help you live the fulfilling, meaningful and happy life you choose with as much or as little support as you need.

**Our highly trained, specialist teams** work with you to co-create personalised support plans focusing on your interests, priorities and skills. You can rest assured your needs are at the centre of all we do.

\*Data accurate as of June 2024

100%\* of our Scottish and 66%\* Welsh registered services are graded overall compliant. 89%\* of our registered services in England are rated Good or Outstanding.



## **About Voyage Care**

Voyage Care is a sector-leading provider of specialist care and support to 3,500+ people with learning disabilities, autism, brain injuries and other complex needs.

We offer person-centred care in a range of settings. This can be out and about in the community, in your own home or in one of our residential care homes.





#### Get in touch

Contact our friendly enquiry team to discuss how we can support you or a loved one.



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